



Hamilton Infection Prevention and Control (IPAC) Lapse Report

Final IPAC Investigation Report	
Premise/Facility under Investigation (name & address) Saberton Denture & Implant, 289 Queenston Rd, Hamilton ON L8K 1H2	
Type of Premise/Facility Measuring and fitting of dentures and implants (no invasive procedures)	
Date of Final Report Posting June 22, 2020	Date of Final Report update(s) if applicable Not applicable
Brief Description of Corrective Measures Taken Hamilton Public Health Services (PHS) has verified, based on the information collected during re-inspection of the premises that all corrective measures recommended by PHS have been implemented.	
Date all corrective measures were confirmed to have been completed June 12, 2020	Date and list of any order(s) or directive(s) that were issued to the owner/operator (if applicable) Not applicable
If you have any further questions, please contact: Infectious Diseases Program, Hamilton Public Health Services 905-546-2063 or infectious.disease@hamilton.ca	
Date of Initial Report Posting March 30, 2020	Date of Initial Report update(s) if applicable Not applicable
How Board of Health became aware of potential IPAC lapse? Complaint received on Mar 10, 2020	
Summary Description of IPAC Lapse During an inspection conducted by Hamilton Public Health Services on March 12, 2020, the following IPAC lapses were identified: <ul style="list-style-type: none"> • Improper practices related to reprocessing of lab instruments. • Improper practices related to high-level disinfection of lab equipment/instruments. • Reprocessed, sterile items not being stored and maintained sterile until point-of-use. • Insufficient cleaning of non-critical surfaces and equipment. • Lack of appropriate PPE. 	

IPAC Lapse Investigation	Yes	No	N/A	Details
Did the IPAC lapse involve a member of a regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	College of Denturists of Ontario
If yes, was the issue referred to the regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	March 18, 2020

Corrective measures recommended and/or implemented

The following corrective measures were recommended based on current evidence and best practice documents:

- All instruments/equipment must be single-use or able to be sterilized as per **manufacturer’s instructions for use. Follow Public Health Ontario’s document, IPAC best practices for Cleaning, Disinfection and Sterilization, May 2013.**
- Sterilization is preferred and is the standard for the College of Denturists of Ontario; work towards compliance with the College of Denturists of Ontario Draft Guideline: Infection Prevention and Control, March 2020.
- Ensure all sterilization cycles with parameters are verified and logged as per document above.
- If performing high-level disinfection of non-critical instruments and devices, follow the PHO document named above.
- **Operate and maintain ultrasonic cleaner as per manufacturer’s instructions for use.**
- Sterile equipment must be stored separately from non-sterile or dirty equipment.
- Ensure a one-way work flow, from dirty to clean. Keep area uncluttered and clean.
- Maintain sterile items as sterile until point-of-use.
- Ensure a supply of PPE is available and is appropriately used.
- Provide alcohol-based hand rub for hand hygiene.
- Replace porous surfaces with non-porous, cleanable surfaces.
- Discard all instruments/devices that can not be cleaned properly prior to sterilization (i.e. rusted instruments).
- Ensure there is a written cleaning schedule for reprocessing area.
- All storage containers must be cleaned between clients.
- Staff providing reprocessing must be appropriately knowledgeable and/or trained.
- Develop policies and procedures for reprocessing.

Date and list of any order(s) or directive(s) that were issued to the owner/operator (if applicable)

Not applicable

Additional Comments:

An inspection report was given to the premises/facility owner noting corrective measures. Information, education and resources were provided. Owner voluntarily closed 3 premises to implement corrective measures. All clinic locations closed as a result of the current COVID-19 pandemic.

A re-inspection was completed on June 12, 2020 prior to the premises re-opening which verified the recommended corrective measures had been implemented. An inspection of the remaining two premises was completed prior to reopening, no issues identified.