




Hamilton

INFORMATION UPDATE

TO:	Mayor and Members City Council
DATE:	March 11, 2019
SUBJECT:	Snow and Ice By-law Enforcement Update
WARD(S) AFFECTED:	City Wide
SUBMITTED BY:	Ken Leendertse Director, Licensing and By-law Services Planning and Economic Development Department
SIGNATURE:	

The following is an overview of snow and ice enforcement by the Licensing and By-law Services team in 2018.

The City of Hamilton's Snow and Ice By-law 03-296 requires that every owner or occupant shall within 24 hours of the cessation of a winter storm event, or within 24 hours of the cessation of a series of consecutive winter storm events, remove and clear all snow and ice from sidewalks abutting the highways in front of, or alongside, or at the rear of any occupied or unoccupied lot, or vacant lot; and whenever ice or snow accumulates on the roof or eaves, remove the same immediately, and in a manner showing due care and precaution for the safety of persons passing.

The City of Hamilton's Licensing and By-Law Services Division enforces By-Law 03-296 to provide for the removal of snow and ice from roofs and sidewalks.

In the calendar year 2018, six months had snowfall recorded as follows:

January	31.8 centimetres (average 32 centimetres)
February	27.4 centimetres (average snowfall is 31 centimetres)
March	14.0 centimetres (average snowfall is 18 centimetres)
April	10.2 centimetres (average snowfall is 3 centimetres)
November	17.8 centimetres (average snowfall is 7 centimetres)
December	3.4 centimetres (average snowfall is 26 centimetres)

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

In 2018, Licensing and By-Law Services acted upon 1,927 calls for snow clearance:

Ward 1	338	Ward 2	271	Ward 3	275
Ward 4	176	Ward 5	89	Ward 6	126
Ward 7	190	Ward 8	211	Ward 9	68
Ward 10	16	Ward 11	83	Ward 12	3
Ward 13	40	Ward 14	17	Ward 15	24

Of the 1,927 calls for snow clearance:

- 1,541 calls were for private properties (80%)
- 366 calls were for commercial properties (19%)
- 20 calls were for institutional properties (1%)

- 1,522 calls originated from the general public (71%)
- 347 calls materialized as a result of Pro-Active Enforcement (19%)
- 212 calls originated from the Licensing and By-law Services webpage and communications to Elected Officials (11%)

Officers of the Licensing and By-Law Services Division issued Orders of Non-Compliance to 544 properties to effect snow clearance from sidewalks that had not been cleared, of those, 14 properties did not come into compliance and contractors were issued work orders to effect snow clearance. These contractor clearances resulted in charges of \$3,569.28 which were added to the tax roll.

Licensing and By-Law Services Officers charged Fees for Inspection for non-compliance on 86 properties. These charges were a result of a subsequent visit(s) and violation to a property after a Notice of Non-Compliance Order for Snow Clearance being issued on a property in the previous 12-months. The Fees for Inspection added \$28,555 to the tax roll.

If you have any questions respecting this communication, please contact Jim Gordon, Project Manager by phone at Ext. 1317 or by email at Jim.Gordon@hamilton.ca.

APPENDICES AND SCHEDULES ATTACHED

None

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c.c. M. Fitzpatrick, Communications Officer