

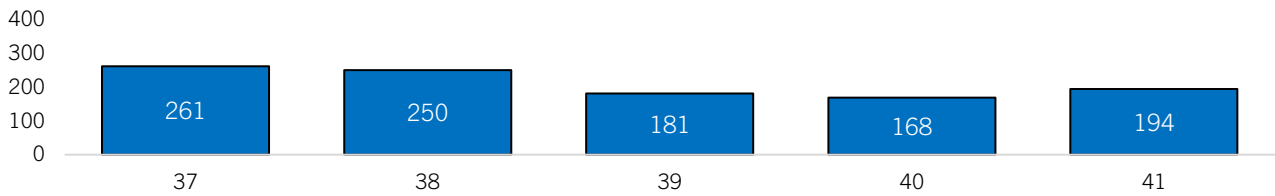


Complaints and Requests for Service

Total Complaints and Service Requests Received	Week 41	Prev Week	Prev Month Avg	YTD Weekly Avg	Most Frequently Identified Locations		
	194	168	213	211	Strachan Linear Park	Wellington Park	Victoria Park

Complaint / Service Request Type	
Reported Encampment	41%
Request to Enforce Protocol	16%
Follow-up to Previous Request	16%
Reported Garbage/Debris	12%
Other	6%

Source of Complaint / Request	
Concerned Citizen	75%
BIA or Local Business	8%
Internal-Public Works	5%
Internal-Other	3%
Councillor's Office	3%



Complaints and Service Requests by Week

Weekly Action Tracker

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
1	Dundurn Castle (indigenous burial mound)	10/3/2023	N/A - No active tents observed	N/A	N/A
3	Claremont Access Parkette	10/3/2023	10/10/2023	Investigating. Within Service Level	N/A
2	Macassa Bay Yacht Club	10/3/2023	N/A - No active tents observed	N/A	N/A
3	650 Barton St E	10/4/2023	N/A - No tents observed	N/A	N/A
5	285 Nash Rd N	10/4/2023	N/A - No tents observed	N/A	N/A
3	43 Lloyd St (Dominion Glass)	10/4/2023	Investigating. Reviewing land ownership	N/A	N/A
2	70 James St S	10/4/2023	Not yet referred to MLE	N/A	N/A
1	Cathedral Park	10/4/2023	Not yet referred to MLE	N/A	N/A
7	Mountain Drive Park	10/5/2023	10/10/2023	Investigating. Within Service Level	N/A
2	Peace Park	10/6/2023	10/10/2023	Investigating. Within Service Level	N/A
7	Bruleville Nature Park	10/6/2023	10/10/2023	Investigating. Within Service Level	N/A

Housing Focused Street Outreach Engagement Update

	Week 41	Prev Week	YTD Weekly Avg
Total interactions (non-unique) with unsheltered individuals by Housing Focused Street Outreach	189	74	92

Additional Notes:
HFSO engages with individuals who are unsheltered to help improve their access to basic needs and relevant supports and services in the community, including housing, health, food, and income supports.

Shower Program Update

	Week 41	Prev Week	YTD Weekly Avg
Total individuals (non-unique) who were provided access to encampment-specific shower programs	11	N/A	N/A

Additional Notes:
Data includes all instances that individuals who are unsheltered are provided access to shower programs at locations in the city.

Site Maintenance and Cleanups

	Week 41	Prev Week	YTD Weekly Avg
Total encampment sites/areas maintained and cleaned by Parks Section staff	23	23	21

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, cleanups of active sites as arranged with the occupants, and cleaning of sites deemed by the Coordinated Response Team to be abandoned.

Encampments Escalated for Enforcement (Previous Week)

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
5	Stoney Creek Rec Centre	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	Ongoing
4	Hillcrest Park	New	N/A - No tents on property	N/A	Clear	10/4/2023
3	Tweedsmuir Park	New	Investigating - not issued.	N/A	Active	Ongoing
2	Vine & Park	New	Tues Oct 3/2023	Immediately	Encampment Cleared	10/3/2023
2	James St stairs (bottom)	New	Site abandoned on investigation	Immediately	Encampment Cleared	10/3/2023
3	Woodlands Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	Ongoing
2	Eastwood Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	Ongoing
2	Pier 4 Boardwalk	New	N/A - No tents on property	N/A	Clear	10/2/2023
2	Pier 8 (47 Discovery)	New	Requested information re: land ownership	N/A	Active	Ongoing
3	Pinky Lewis Parkette	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	Ongoing
2	241 Wellington St N	New	N/A - No tents on property	N/A	Clear	10/2/2023
2	Jackie Washington (incl Nature's Inlet Sanctuary)	New	Investigation in progress	N/A	Active	Ongoing
3	Wellington Park	New	Investigation in progress	N/A	Active	Ongoing