




COMMUNICATION UPDATE

TO:	Mayor and Members City Council
DATE:	December 19, 2023
SUBJECT:	Interim service for weigh scale operation at the City's Waste Management facilities (WM2302) (City Wide)
WARD(S) AFFECTED:	City Wide
SUBMITTED BY:	Angela Storey Director, Waste Management Public Works Department
SIGNATURE:	

This Communications Update is to inform the Mayor and Members of Council about the interim service delivery of the weigh scales at the City's three Transfer Stations, Community Recycling Centres and Resource Recovery Centre as the current costs to support the service have reached \$250,000 under the City's Procurement Policy 10 – Emergency Procurements.

Operations Update

In December 2018, the City of Hamilton awarded Contract C11-50-18 to Neptune Security Services Inc. for the operation of the weigh scales at the City's Transfer Stations, Community Recycling Centres and Resource Recovery Centre. The contract ended in May 2023 as the result of failure to meet the contract requirements due to the vendor's insolvency.

Through the City's Procurement Policy 10 – Emergency Procurements, the City retained Kavin Group (dba 2449983 Ontario Inc.) to provide temporary staffing services to operate the weigh scale houses and keep the sites open for municipal waste collection services, waste haulage, and public waste drop-off while Staff from the Waste Management Division and Procurement Section developed a new Request for Tender for this operation. Weigh scale house operations is an essential service to provide data entry used for billing for the waste facility operations contracts and receiving payment for waste delivered from residential and commercial customers at the City's Transfer Stations and Community Recycling Centres.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

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As applicable, further information related to this service will be shared with Council as Staff and Procurement conclude the process to establish a new contract for the City's Waste Management weigh scale operations.

If you have any questions related to the operation of the weigh scales at the City's Waste Management facilities, please contact Rob Conley at (905) 546-2424, extension 7296.

APPENDICES AND SCHEDULES ATTACHED

N/A